

## **Cumulative Discount System „ON“**

### **Rules**

1. Customers who frequently use Citybee services can receive cumulative percentage discount coupons. More frequent use of Citybee services means a bigger discount!
2. Cumulative discount and, accordingly, the size of the discount coupon depends on the amount of Citybee car travel services purchased by the customer and paid in the last 3 months:
  - 2.1. 3% discount is given after each trip during the current month (after spending from 0 EUR to 210,99 EUR in the last 3 months, including VAT);
  - 2.2. 5% discount is given after each trip during the current month (after spending from 211 EUR to 450,99 EUR in the last 3 months, including VAT);
  - 2.3. 7% discount is given after each trip during the current month (after spending 451 EUR or more in the last 3 months, including VAT).
3. The amount of the discount is determined automatically on the first day of each month (hereinafter referred to as the "Discount Determination Day") by adding up the amounts actually paid by the customer for the services provided by Citybee during the previous 3 months. Accordingly, on each subsequent Discount Determination Day, the 3-month period for determining the discount amount shifts by one month.
4. When determining the size of the discount, the sums actually paid by the customer to the Company are added up, i.e. if a discount was applied to the services, the amount after the applied discount is included in the calculation of the discount size. The amount due by the customer, but not yet paid on the date of the discount determination, is not included in the determination/recalculation of the size of the discount.
5. The size of the discount determined on the Discount Determination Day is applied from the first day of the Discount Determination Day and is applied for the entire current month until the following Discount Determination Day (excluding it). If on the Discount Determination Day, it is determined that discount is not applicable to the customer as specified in point 2 of these rules, the discount is not applied for the entire current month until the next Discount Determination Day, but the customer can use the discount coupons accumulated in previous periods if coupons are still valid.
6. If in the relevant month, the customer receives a cumulative discount of the size determined on the Discount Determination Day, after each trip made in that month, a discount coupon of the corresponding amount is generated, which the customer can use to pay for the following trips. For example, if a customer receives 5 percent discount, after completing a trip worth 20 euros, a discount coupon worth 1 euro is automatically generated for the customer. Coupon can be used to pay for other trips.
7. The discount coupon can be used to pay for any other trip. Discount coupons can be used both for a specific trip and when purchasing a service plan.
8. The trip can be paid for with several accumulated valid discount coupons.
9. The size of the discount and discount coupons and their validity are visible in the Citybee mobile app, in the customer's account.
10. Discount coupons cannot be exchanged for money or other coupons. Sale of discount coupons is prohibited.
11. The amount of the discount coupon not used for the services cannot be transferred to another account.
12. The discount coupon is valid for 3 months. Expired discount coupons are non-transferable, non-extendable and non-refundable for Citybee services.
13. The cumulative discount can only be applied to natural persons who have created personal accounts in the Citybee mobile app.
14. All other cumulative loyalty discount conditions, requirements, conditions for using and paying with discount coupons, customer obligations, not defined in these Rules, are established in the Service Provision Rules, as far as this is appropriate according to the context, meaning and significance.
15. The Company reserves the right to change the conditions and procedure for applying the cumulative loyalty discount set out in these Rules at any time by announcing it on its website and/or mobile app.

The Rules apply from 1 December 2022. Rules last updated 1 May 2023.